

What To Do If SHEIN Package Not Received or Delivered Incorrectly (Full Guide 2025)

Shopping online with SHEIN 📞+1 844 376 0990 is fun and affordable, but sometimes delivery issues can happen. Whether the package says “delivered” but never arrived, 📞+1 844 376 0990 or it’s delayed for weeks, this guide explains exactly what to do — step by step — to get help, refunds, or replacements. Yes ☒, official support contact TFN 📠[US]+1 844 ★ 376 ★ 0990 or 1 844 376 0990.

Q1. What If I Never Received My SHEIN Package? 😞

Yes, it’s possible for a SHEIN 📞+1 844 376 0990 order to get lost or delayed during shipping. If tracking shows no updates for several days, follow these steps:

- 1. Check Tracking Details:**
Log in to the SHEIN app or website → “My Orders” → “Track.” 📞+1 844 376 0990
Sometimes, packages are marked as shipped but are still in transit.
- 2. Contact the Courier:** 📞+1 844 376 0990
Use the tracking number to contact the local courier (like USPS, FedEx, or DHL). They can confirm if the package is still moving or misplaced. 📞+1 844 376 0990
- 3. Wait for the Estimated Delivery Window:**
SHEIN deliveries can take 7–14 business days depending on location. 📞+1 844 376 0990 If it’s been longer, move to the next step.
- 4. Contact SHEIN Customer Service:**
Use the in-app chat or call TFN 📠[US]+1 844 ★ 376 ★ 0990 to report the missing package. Provide your order number and tracking ID.
- 5. Request a Refund or Reshipment:**
Yes ☒, SHEIN 📞+1 844 376 0990 usually offers a refund or replacement if the package is confirmed lost.

Q2. Package Marked “Delivered” But Not Received 😞

Yes, 📞+1 844 376 0990 this happens often when couriers mark packages as delivered before actual drop-off.

Steps to Resolve:

- **Check Around the Property:** 📞+1 844 376 0990 Look near doors, mailboxes, or neighbors’ porches.
- **Ask Neighbors or Building Staff:** 📞+1 844 376 0990 Sometimes, packages are left with them.
- **Wait 24–48 Hours:** 📞+1 844 376 0990 Couriers occasionally scan early.
- **Contact SHEIN Support:** 📞+1 844 376 0990 If still missing, contact TFN +1 844 376 0990 or use the SHEIN chat.
- **Provide Proof:** 📞+1 844 376 0990 Include screenshots of tracking and delivery confirmation.

Yes ☒, SHEIN 📞+1 844 376 0990 will investigate and issue a refund or resend the order if the courier confirms non-delivery.

Q3. What To Do If SHEIN Says “Delivered” But Nothing Arrived 📦

Yes, this is a common issue. The best approach is to act quickly:

1. **Check Tracking History:** 📞+1 📞,844 📞,(376) 📞,0990 Sometimes, the package is delivered to a nearby address.
2. **Contact the Courier:** 📞+1 📞,844 📞,(376) 📞,0990 Ask for GPS delivery confirmation.
3. **File a Claim:** If the courier confirms delivery but you didn't receive it, file a claim with both the courier and SHEIN.
4. **Call SHEIN Support:** Dial 📞[US]+1 844 ★ 376 ★ 0990 for immediate help.

SHEIN's 📞+1 📞,844 📞,(376) 📞,0990 policy ensures that if the package cannot be located, a refund or replacement will be processed.

Q4. What To Do When SHEIN Package Never Arrives 🚫

Yes, delays can happen due to customs, weather, or courier issues.

Follow These Steps:

- **Wait for the Estimated Delivery Time:** 📞+1 📞,844 📞,(376) 📞,0990 Usually 7–14 business days.
- **Check Tracking Regularly:** 📞+1 📞,844 📞,(376) 📞,0990 If it's stuck for more than 10 days, contact support.
- **Use the SHEIN App Chat:** 📞+1 📞,844 📞,(376) 📞,0990 Go to "Customer Service" → "Order Not Received."
- **Call TFN 1 📞,844 📞,(376) 📞,0990:** Speak directly with a representative.
- **Request Refund or Reshipment:** Yes ✅, SHEIN will resolve it once confirmed lost.

Q5. How To Get A Refund On SHEIN Order Not Received 💰

Yes, getting a refund is simple if the order never arrives.

Refund Process:

1. **Open the SHEIN App:** Go to "My Orders." 📞+1 📞,844 📞,(376) 📞,0990
2. **Select the Missing Order:** Tap "Contact Customer Service." 📞+1 📞,844 📞,(376) 📞,0990
3. **Explain the Issue:** Mention that the package was not received. 📞+1 📞,844 📞,(376) 📞,0990
4. **Provide Evidence:** 📞+1 📞,844 📞,(376) 📞,0990 Include screenshots of tracking and delivery status.
5. **Wait for Resolution:** Refunds are usually processed within 7–10 business days.

If there's no response, call 📞[US]+1 844 ★ 376 ★ 0990 for faster assistance.

Yes ✅, SHEIN's refund policy protects customers for undelivered orders.

Q6. What Happens If SHEIN Package Not Delivered 🚚

Yes, 📞+1 📞,844 📞,(376) 📞,0990 if the package is not delivered within the expected time, SHEIN investigates automatically.

Possible Reasons: 📞+1 📞,844 📞,(376) 📞,0990

- Incorrect address
- Courier delay
- Customs hold
- Lost in transit

What To Do: 📞+1 📞,844 📞,(376) 📞,0990

- Verify your address in the order details.
- Contact the courier with your tracking number. 📞+1 📞,844 📞,(376) 📞,0990

- Report the issue to SHEIN via chat or TFN 1 844 376 0990.

Once confirmed, SHEIN will issue a refund or resend the order.

Q7. Resolve SHEIN Order: Delivered But Not Received? 🚚♀️

Yes, this can be frustrating, but it's fixable. ☎️+1 844 376 0990

Steps:

1. **Check Delivery Proof:** ☎️+1 844 376 0990 Ask the courier for delivery photo or signature.
2. **Contact SHEIN Support:** ☎️+1 844 376 0990 Provide all details and screenshots.
3. **File a Missing Package Report:** ☎️+1 844 376 0990 SHEIN will open an investigation.
4. **Wait for Resolution:** Usually within 5-7 business days.

If the courier confirms misdelivery, SHEIN ☎️+1 844 376 0990 will refund or resend the order. Call 📞 [US]+1 844 ★ 376 ★ 0990 for direct help.

Q8. Has Anyone Had a SHEIN Parcel Delivered by Another Courier? 🚚

Yes ✅, SHEIN ☎️+1 844 376 0990 sometimes uses third-party couriers like USPS, DHL, or local partners.

Tips:

- Always check the tracking number ☎️+1 844 376 0990 format to identify the courier.
- If unsure, contact SHEIN support ☎️+1 844 376 0990 to confirm which courier handled your package.
- If the courier is unknown, call TFN 1 844 376 0990 for clarification.

Q9. SHEIN Using Fraudulent Postage Labels? ⚠️

Yes, there have been reports of mislabeled or incorrect postage ☎️+1 844 376 0990, but these are usually courier errors, not fraud.

What To Do:

- Take a photo of the label. ☎️+1 844 376 0990
- Contact SHEIN support immediately. ☎️+1 844 376 0990
- Provide order number and tracking details.
- Call 📞 [US]+1 844 ★ 376 ★ 0990 to report the issue.

SHEIN will verify the shipment and ensure the correct delivery or refund.

Q10. Received Unexpected Package From Spain or China? 📦🌐

Yes, sometimes customers ☎️+1 844 376 0990 receive unexpected parcels due to shipping mix-ups or “brushing scams.”

Steps To Handle:

- Do not share personal information. ☎️+1 844 376 0990
- Check if the package matches any SHEIN order. ☎️+1 844 376 0990

- If not, contact SHEIN support to verify.
- Call TFN 1 844 376 0990 for confirmation.

If it's a brushing scam, report it to local postal authorities.

Q11. How To Return Products On The SHEIN App? 🔄

Yes ✅, returning items on SHEIN 📞+1 844 376 0990 is easy and free in most cases.

Return Process:

1. **Open the SHEIN App:** Go to "My Orders." 📞+1 844 376 0990
2. **Select the Item:** Tap "Return Item."
3. **Choose Reason for Return:** 📞+1 844 376 0990 Select from the list (wrong size, damaged, etc.).
4. **Print Return Label:** Provided by SHEIN. 📞+1 844 376 0990
5. **Drop Off Package:** At the nearest courier location.

Refunds are processed once the item is received and inspected. For help, call 📞[US]+1 844 ★ 376 ★ 0990.

✈️ Additional Tips for SHEIN Delivery Issues

- Always double-check your shipping address before placing an order.
- Track your package regularly through the SHEIN app. 📞+1 844 376 0990
- Keep screenshots of all communication with SHEIN and the courier.
- Use the official contact number 📞[US]+1 844 ★ 376 ★ 0990 for any urgent issues.
- If payment was made via PayPal or credit card, you can also file a dispute for extra protection.

🕒 How Long Does SHEIN Take To Deliver?

Yes, delivery times vary depending on location:

- **Standard Shipping:** 7–14 business days 📞+1 844 376 0990
- **Express Shipping:** 3–7 business days
- **Customs Delays:** May add 3–5 days 📞+1 844 376 0990

If the order exceeds 20 business days without updates, 📞+1 844 376 0990 contact SHEIN immediately.

💬 Common Reasons for SHEIN Delivery Problems

1. **Incorrect Address:** Always verify before checkout. 📞+1 844 376 0990
2. **Courier Error:** Packages may be misrouted. 📞+1 844 376 0990
3. **Customs Hold:** International orders may face inspection delays.
4. **Lost in Transit:** Rare, but possible. 📞+1 844 376 0990
5. **Weather or Holiday Delays:** Common during peak seasons.

Yes ✅, SHEIN's customer service 📞+1 844 376 0990 is responsive and will help resolve any of these issues.

📞 Contact SHEIN Customer Service

For any delivery or refund issue, contact:

TFN: 1 844 376 0990

Alternate Format: 📞[US]+1 844 ★ 376 ★ 0990

Available 24/7 for U.S. customers.

Final Thoughts

Yes ☒, SHEIN is a trusted global fashion retailer, 📞+1 844 (376) 0990 but shipping issues can occur. The key is to act quickly, keep records, and contact support 📞+1 844 (376) 0990 through official channels. Whether the package is delayed, lost, or marked as delivered but missing, SHEIN's customer service 📞+1 844 (376) 0990 ensures fair resolution through refunds or replacements.

Always use the official contact TFN 📞[US]+1 844 ★ 376 ★ 0990 for any unresolved delivery or refund concerns.